

Mr. Bill & Delia Bright
Jacksonville, Florida
September 15, 2009

Potential Customer:

In August 2009, we hired Power Production Management (PPM) to install a solar photovoltaic and hot water system for our residence. After reviewing a number of estimates by various solar companies, we selected PPM because of the quality of the materials used, the professional design, pricing, and guaranteed warranty. After the installation was complete, PPM took all the necessary actions to file for a rebate with the State of Florida on our behalf.

Solar technology is an investment in the future that has tremendous benefits. We highly recommend that you conduct research on-line before requesting estimates so that you have an adequate basis of comparison. We are confident that if you perform the due diligence research, as we did, you will come to the same conclusion that PPM offers the best value for the dollar in solar technology.

1. They are licensed and bonded in the State of Florida.

Power Production Management (PPM) is based in Gainesville and has completed over one million dollars worth of installations throughout northern Florida.

Their references on the web page are up to date and very accurate.

Everyone we contacted was a satisfied customer. Other companies had incorrect addresses and old disconnected telephone numbers. We could not reach anyone for references.

2. "Straight forward" presentation and no "hidden cost" contract.

We received the proposal by e-mail. It included a description of the solar hot water system and the PV system, lots of pictures, FAQ, and the price. In the pricing was outlined all the state and federal rebates available to us. It was easy to read and understand.

After PPM visited our home and surveyed the area for a possible installation they presented the contract to us. The contract was for the same price as in the proposal. There were no surprises, no fine print, or hidden costs.

3. Used high quality materials for the installation.

PPM used British Petroleum photovoltaic panels, BP panels, which are top graded by Consumer reports.

Instead of retrofitting the existing water heater to connect to the panel, it was replaced with a new one of larger volume specially designed for thermal energy. All electrical connections to our house main panel were inspected by a licensed electrician prior to the required mechanical and electrical JEA inspection.

4. Took care of the paperwork.

Prior to the installation, PPM filled for the necessary paperwork and permits required by the city of Jacksonville. Even contacted and acquired the letter of approval from the Home Owners Association.

When the installation was finished PPM filled the necessary documents for the Florida State Rebate and mailed them to Tallahassee.

PPM did a complete installation with quality materials and workmanship. Our solar water heater and PV installation passed the required mechanical and electrical inspections with the City of Jacksonville.